

FAST FACTS about Baystate Health

Baystate Health is a not-for-profit health care organization serving more than 800,000 people in western Massachusetts. We are one of the largest health systems in New England, with nearly 12,000 employees and an annual budget of over \$2.4 billion.

Mission

Our mission is to improve the health of the people in our communities every day, with quality and compassion.

Delivering Care in Western Massachusetts

- Over 980 beds across five hospitals
- Over 4,000 babies born annually
- Over 1.8 million outpatient visits each year
- Over 197,000 emergency and urgent care visits annually
- Over 36,600 surgeries each year

Financial & Community Impact

- Nearly 12,000 employees
- Over \$2.4 billion total annual budget
- Largest provider of care for the underserved in western Massachusetts
- Over \$140 million in unreimbursed care

Baystate Medical Practices

Baystate Medical Practices is a multi-specialty group of over 950 physicians and advanced practice clinicians in primary care, specialty, and surgical disciplines with more than 100 practices across 85 locations.

Baystate Primary Care offers patient-centered care, including:

- family practice, internal medicine and pediatric providers
- community health centers
- urgent care clinics
- suburban and rural practices

Many sites are designated Patient Centered Medical Homes, signifying our emphasis on communication with patients, collaboration among providers, and continuity of care.

Hospitals

Baystate Children's Hospital is the only accredited full-service children's hospital and pediatric-specific emergency department in western Massachusetts. It provides primary and advanced medical care to babies, children, adolescents, and their families.

Baystate Franklin Medical Center, located in Greenfield, Massachusetts, is an 89-bed acute care hospital that boasts a state-of-the-art surgical center. The hospital provides comprehensive inpatient and outpatient services including 24-hour emergency, heart & vascular, cancer care, behavioral medicine, and family-centered obstetrical care.

Baystate Medical Center (BMC) is a 713-bed, 57-bassinet academic medical center in Springfield, Massachusetts.

- Medical staff of over 1,300 physicians
- Magnet hospital designation for nursing excellence from the American Nurses Credentialing Center
- Ranked third among hospitals in MA by U.S. News & World Report, with the highest rating in nine procedures or conditions
- Named a top 50 cardiovascular hospital by Watson Health

Baystate Medical Center Emergency & Trauma Center

is the busiest single-site emergency department in Massachusetts and the region's only Level 1 Trauma Center serving over 120,000 adult and pediatric patients and featuring:

- over 90 private rooms
- in-house radiology and imaging center
- specially designed behavioral health rooms
- separate pediatric area for children and their families

Baystate Noble Hospital is a 97-bed hospital offering a variety of inpatient and outpatient services for over 80,000 residents in the Westfield, Massachusetts area including:

- surgery
- pulmonary rehabilitation and acute inpatient rehabilitation
- cardiac, behavioral health, and emergency care

Baystate Noble Hospital's network also includes Noble Medical Group Primary Care physicians and specialists, Baystate Home Health and Noble Sports & Rehabilitation Center.

Baystate Wing Hospital, a 74-bed community hospital located in Palmer, Massachusetts, offers 24-hour emergency care and a broad range of inpatient and outpatient medical and surgical services, including comprehensive outpatient behavioral health and addiction recovery services. Satellite facility Baystate Mary Lane Outpatient Center offers 24-hour emergency services, and outpatient medical, surgical, ancillary, and cancer care.



**Baystate
Health**



University of
Massachusetts
UMASS Medical School

Specialized Programs & Services

Baystate Neurodiagnostics and Sleep Center is an American Academy of Sleep Medicine accredited facility providing comprehensive adult and pediatric sleep, neurological, and neuromuscular diagnostic services.

Baystate Regional Cancer Program provides integrated cancer care for adult and pediatric patients. We are the only comprehensive cancer program – including leukemia, pediatric cancer, and gynecologic cancer care – and the only clinical research program in western Massachusetts.

- Services include hematology and oncology, surgical oncology, gynecologic oncology, and radiation oncology
- Supportive care clinic and palliative care
- Regional services delivered at our community hospitals

Baystate Orthopedic Surgery Center is staffed by Baystate Health and used by New England Orthopedic Surgeons (NEOS) and other orthopedic providers for specialized outpatient orthopedic surgery.

Davis Family Heart & Vascular Center provides a home for our award-winning Heart & Vascular Program. Baystate Medical Center was named a Watson Health Top 50 Cardiovascular Hospital in 2018 based on measures of quality, safety, and experience.

Wesson Women & Infants' Unit is devoted exclusively to women's health needs, family-centered childbirth, and newborn care, welcoming 4,000 new lives each year. The unit also includes the Baystate Reproductive Endocrinology program.

Other Baystate Health Entities

Baystate Health Foundation raises funds to support all Baystate Health hospitals, facilities, programs, and services.

Baystate Home Health provides the highest quality care and supplies to patients and families, primarily in their homes. It is a comprehensive in-home health care, hospice, and palliative care agency with a staff of over 450 managing more than 90,000 visits annually.

Baystate Reference Laboratories is the region's largest reference laboratory and is staffed by 24 board-certified pathologists and over 500 technologists and support personnel.

Health New England is a nonprofit organization offering a range of health care plans including commercial, Medicaid, and Medicare supplemental coverage. It is one of the largest managed care organizations in western Massachusetts.

Education & Research

The University of Massachusetts Medical School-Baystate expands the state's only public medical school into Springfield, and is the University of Massachusetts Medical School's first regional medical school campus. Population-based Urban and Rural Community Health (PURCH) program students receive an augmented curriculum on population health and complete their clinical requirements at the UMMS-Baystate campus.

Goals of the University of Massachusetts Medical School-Baystate Partnership

This partnership has three goals tied to state and national health needs:

- Expand access for students in Massachusetts who seek high quality, more affordable medical education
- Expand opportunities to train generations of Massachusetts physicians in urban and rural primary care in order to meet tomorrow's healthcare needs
- Expand our medical knowledge to reduce health disparities, make health care delivery more effective, and improve the well-being of our communities

Baystate Medical Center has major programs in postgraduate medical education with residencies in medicine, surgery, anesthesiology, radiology, pathology, obstetrics & gynecology, pediatrics, medicine-pediatrics, emergency medicine, and psychiatry, along with 24 fellowship programs.

Pioneer Valley Life Sciences Institute (PVLSI) is a partnership between Baystate Medical Center and the University of Massachusetts, Amherst. PVLSI is a nonprofit organization dedicated to biomedical research, with a mission to develop innovative approaches to diagnose, monitor, and treat disease.

Baystate Simulation Center and Goldberg Surgical Skills Laboratory provides orientation, assessment, education, and remediation for students and practicing health care providers. The center advances knowledge, skills, attitudes, and behaviors needed for measurable improvement in patient care. Activities include high-fidelity patient simulation and procedural skills training. The center also researches teaching strategies, curricula development, and educational innovation.

