You Are Not Alone

Domestic violence can happen to anyone.

Violence and abuse can happen to anyone regardless of gender, age, ethnicity, race, ability, citizenship status, or other identity. Physical, verbal, or sexual abuse is not acceptable, regardless of the relationship. The victim is not to blame, no matter what happened. After abuse starts, it often escalates. Taking steps to stop it can be difficult, but know that you are not alone. There are resources available. Baystate Health, your family, friends, community groups, doctor, local police department, hospital or clinic can help you.

Resources and Support for Baystate Health Team Members

BH Policy BH-HR-900



Baystate health is committed to supporting employees and their family member(s) who have experienced domestic violence and other forms of abusive behavior. See The HUB> Policies> BH-HR-900.

Confidential Counseling and Support Creating a Plan of Action



Baystate's Worklife and EAP Support services are 100% confidential and available to you and your household members. Along with speaking with a therapist who can assist with immediate and longer term needs, specialists identify local and nationwide domestic violence hotlines who can assist you with a safety plan. Specialists also do the work of coordinating a host of resources on your behalf. This includes locating housing, financial assistance, clothing, food, shelters, childcare, schools, counseling, and support groups. Call Magellan Health 24/7: 1-800-888-6332

Protected Leave Time



Baystate Security



Baystate's Security department is available to help by maintaining copies of restraining orders and other pertinent documentation, assisting with safety planning, liaising with local police and assisting with court resources.

BMC (Springfield) 413-794-5534 or internal ext. 4-HELP (4-4357)

BFMC (Greenfield) – 413-773-2523 or 413-773-2572 (Supervisor)

BMLH (Ware) – 413-967-4843 (Pager) or (413) 967-6211 and request Security

BMLH (Ware) – 413-967-4843 (Pager) or (413) 967-6211 and request Security BWH (Palmer) – 413-370-5154

BNH (Westfield) - 413-571-0000 for Operator and request Security

Community Resources



National Hotlines:

National Domestic Violence- 800-799-7233 (Deaf - 855-812-1001)
Gay Men's Dom. Violence – 800-832-1901
Additional Resources

BH Family Advocacy Ctr.- 413-794-9816 DCF-Child at Risk Hotline – 800-792-5200 Victim & Witness Assistance- 413-586-5780

Massachusetts Resources

Massachusetts Hotline-877-785-2020 MA Office for Victims Assis. 844-878-6682 Womanshelter Compañeras – Holyoke- 413-536-1628 YWCA- Springfield -800-796-8711 NELCWIT- Greenfield- 413-772-0806 Safe Passage- Northampton- 888-345-5282

Eliz.Freeman Ctr- Pittsfield -866-401-2425