

PRIORITY FOCUS AREA

1

SOCIAL ENVIRONMENT

A community's social conditions and cultural dynamics, including social networks, social participation, social cohesion, social capital, social support, social inclusion, social integration, discrimination, trust, and norms. When strong, these elements can: provide people with a source of support; protect people from stressors; buffer the effects of stress; connect people with resources; and influence health behaviors. Communities of color and communities of lower socioeconomic status are at a disadvantage with respect to many elements of the social environment, thus contributing to health disparities. Discrimination, which affects shared perceptions, is another element of the social environment. Source: MA DPH.

DESCRIPTION OF NEED
 (2019 CHNA)

Please refer to pages 28-30 in the 2019 CHNA

PRIORITY POPULATIONS
 (TO BE ADDRESSED BY STRATEGIES)

Older adults; people of color (focus on Latinos and Blacks); people with disabilities; people with substance use disorders and /or mental health disorders; transgender individuals; youth (especially youth of color)

GOAL

For all priority populations in the Baystate Health Eastern Region to report having a strong social environment.

OBJECTIVE
 (SMART)

1.1

TBD - DoN RFP under development

OUTCOME/PROCESS INDICATORS	MEASURES OF SUCCESS		DATA SOURCE
	2020 BASELINE	2022 TARGET	
• TBD			
•			
•			
•			

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 🕒 👤 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
1.1.1	TBD							
1.1.2								
1.1.3								
1.1.4								

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
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PRIORITY
FOCUS AREA

1

SOCIAL ENVIRONMENT

OBJECTIVE
(SMART)

1.2

Increase opportunities for social connectedness through support groups within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE
				2020 BASELINE	2022 TARGET	
<ul style="list-style-type: none"> Number of female veterans participating at the Brookfield Institute 				0		Brookfield Institute
<ul style="list-style-type: none"> Number of youth who complete MIGHTY at Scantic Valley YMCA 				0		MIGHTY

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
1.2.1 Brookfield Institute Female Veterans Program	C	F / P	X	X	X	Community Benefit Funding FY20; CBAC	Brookfield Institute	
1.2.2 Cancer Support Groups <ul style="list-style-type: none"> Breast Cancer Support Group Circle of Angels Expressive Writing through Cancer General Cancer Support Group Partners in Caregiving 	C	O	X	X	X	Time, Space, Staff		
1.2.3 Healthy Relationships Support Group	C	P	X			CBAC	JAC Patrissi	
1.2.4 MIGHTY at YMCA of Scantic Valley	C	O / I	X	X	X	Baystate Pediatric Weight Management Staff	Kohls Cares Grant YMCA of Scantic Valley	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
<ul style="list-style-type: none"> Quarterly review of strategy indicators by BMC CBAC Annual check-in with SIP partners Annual SIP work plan updates posted on BH website 	<ul style="list-style-type: none">

PRIORITY
FOCUS AREA

1 SOCIAL ENVIRONMENT

OBJECTIVE
(SMART)

1.3 Increase community capacity to address social environment needs in the community through coalition work and training within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE
				2020 BASELINE	2022 TARGET	
• Number of Dialogues Across Difference trainings						JAC Patrissi
• Number of eastern region organizations who claim their site on 413cares (with social environment services)				0		PHIWM
• Number of individuals who have completed poverty simulation				420		UMMS-Baystate Faculty
• Number of members serving on Quaboag Hills Community Coalition (QHCC)				14		QHCC
• Number of members serving on Seeds of Hope				17		Seeds of Hope
• Number of young adults who have completed Professional Skills Intensive				9		Seeds of Hope

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
1.3.1 Quaboag Hills Community Coalition	C	P	X	X	X	CBAC	QHCC	
1.3.2 Seeds of Hope Group	C	P	X	X	X	Staff; CBAC	Seeds of Hope	
1.3.3 413Cares	D	P / F	X	X	X	DoN CHI Funding; CBAC	PHIWM	
1.3.4 Poverty Simulation	C	C / P	X			CBAC	UMMS-Baystate Faculty	
1.3.5 Seeds of Hope Professional Skills Intensive	C	P	X	X	X	CBAC	Seeds of Hope	
1.3.6 Look4Help	D	P	X	X	X	CBAC	CAPV	
1.3.7 Dialogues Across Difference	C	C	X			CBAC	JAC Patrissi	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	• Community Action Pioneer Valley (CAPV)
• Annual check-in with SIP partners	• Public Health Institute of Western MA (PHIWM)
• Annual SIP work plan updates posted on BH website	•
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PRIORITY
FOCUS AREA

2

MENTAL HEALTH AND SUBSTANCE USE

DESCRIPTION OF NEED
(2019 CHNA)

Please refer to pages 49-57 in the 2019 CHNA

PRIORITY POPULATIONS
(TO BE ADDRESSED BY STRATEGIES)

Older adults; people of color (focus on Latinos and Blacks); people reentering society after incarceration; people with dual-diagnoses of mental and substance use disorders; youth (especially glbq+ and transgender individuals)

GOAL

Increase access to treatment and recovery supports for priority populations with mental health diagnoses.

Increase prevention, treatment and recovery supports for priority populations with substance use disorder.

OBJECTIVE
(SMART)

2.1

Increase community and provider capacity to advocate for mental health and substance use treatment and prevention through training and coalition building within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE
				2020 BASELINE	2022 TARGET	
• Number of city/towns participating in Hampden County Municipal First Responder Narcan Initiative				14	23	Baystate Health
• Number of city/towns who participate in National Night Out				4		BHER CBAC
• Number of individuals who attend symposium (FY20)				n/a		Baystate
• Number of organizations participating in Hampden County Addition Task Force (HCAT)				100		HCAT
• Number of organizations participating in Hampden County Health Improvement Plan (CHIP)				60		Hampden CHIP
• Number of organizations participating in Hampshire Hope				40		Hampshire Hope
• Number of organizations participating in Quaboag Hills Substance Use Alliance (QHSUA)				35		QHSUA
• Number of providers trained on mental and behavioral health treatment best practices through CVS Health Grant (FY 2020 only)				0		Baystate

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 🕒 👤 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
2.1.1	C	P	X	X	X	Time, Staff		HCAT
2.1.2	C	P / F	X	X	X	DoN CHI Funding through FY 2021	MA DPH System-wide CHI - TBD	HCHIP Network
2.1.3	C	F / P / I	X			\$20,000 Plus in-kind	Hampden County District Attorney's Office	CHD Mercy Medical Center
2.1.4	C	P	X	X	X	CBAC		QHSUA
2.1.5	C	P	X			CBAC		CBAC
2.1.6	F	P	-	-	-	CBAC		QHSUA

2.1.7	Quaboag Hills Substance Use Alliance	C	P	X	X	X	CBAC		QHSUA
2.1.8	Regional Hospital and Community Provider Training: <i>best practices in mental and behavioral health treatment</i>	D	I	X			Time, Personnel	CVS Health Foundation \$27,000	
2.1.9	Regional Mental Health and Substance Use Symposium in May 2020	D	C / F	X			\$20,000 Earmark Grant		
2.1.10	S.P.I.F.F.Y. Coalition	C	C	X	X	X	CBAC		QHSUA
2.1.11	Worcester County Drug Assistance Task Force	C	C	X	X	X	CBAC		QHSUA

MONITORING/EVALUATION APPROACHES				POTENTIAL PARTNERS					
<ul style="list-style-type: none"> Quarterly review of strategy indicators by BMC CBAC 				<ul style="list-style-type: none"> 					
<ul style="list-style-type: none"> Annual check-in with SIP partners 				<ul style="list-style-type: none"> 					
<ul style="list-style-type: none"> Annual SIP work plan updates posted on BH website 				<ul style="list-style-type: none"> 					
<ul style="list-style-type: none"> 				<ul style="list-style-type: none"> 					

PRIORITY
FOCUS AREA

2

MENTAL HEALTH AND SUBSTANCE USE

OBJECTIVE
(SMART)

2.2

Increase access to equitable mental and substance use disorder treatment within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE		
				2020 BASELINE	2022 TARGET			
• Completion of Baystate Health Behavioral Health Hospital				Incomplete	In Progress/Complete	Baystate		
• Completion of Ware Regional Peer Recovery Center				Incomplete	Complete	QHSUA		
• Number of providers who can provide MAT at Baystate Wing Hospital						Baystate		
• Number of recovery coaches				2		BHN		
STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 🕒 👤 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
2.2.1	Baystate Health Behavioral Health Hospital	F	O	-	-	-		
2.2.2	Baystate Hospital Wing Earmark Opioid Grant	D	O	X			\$20,000 Earmark Grant	
2.2.3	Baystate Wing Griswold Behavioral Health Center	C	O	X	X	X	Hospital Operations	
2.2.4	ED Recovery Coaches at Griswold Behavioral Health Center	C	P / I	X	X	X	Hospital Operations	BHN
2.2.5	QSHUA Professional Training: <i>Staff and emergency response teams around people with reoccurring hospital visits</i>	C	P	X			CBAC	QHSUA
2.2.6	Ware Regional Peer Recovery Center	F	P	-	-	-	CBAC	QHSUA
MONITORING/EVALUATION APPROACHES				POTENTIAL PARTNERS				
• Quarterly review of strategy indicators by BHER CBAC				•				
• Annual check-in with SIP partners				•				
• Annual SIP work plan updates posted on BH website				•				
•				•				

PRIORITY
FOCUS AREA

2

MENTAL HEALTH AND SUBSTANCE USE

OBJECTIVE
(SMART)

2.3

Increase access to prevention-based initiatives within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS		MEASURES OF SUCCESS		DATA SOURCE
		2020 BASELINE	2022 TARGET	
• Number of Narcan education sessions held				QSHUA
• Number of students who complete Prevention Needs Assessment Survey		1,318		QSHUA, Drug Free Communities Project
• PNAS Indicator - TBD		TBD	TBD	QSHUA
• Volume of sharps collected at Palmer Town Hall		51 cubic feet		Town of Palmer
• Weight of medication collected at BWH kiosk		0		Baystate
• Weight of sharps collected at BWH kiosk		0		Baystate

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 🕒 👤 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
2.3.1	BWH Medication and Sharps Kiosks	C	O	X	X	X	Hospital Operations	
2.3.2	Vaping Prevention Education	C	P	X			CBAC	QHSUA
2.3.3	Teen Vaping PURCH Population Health Clerkship Project	C	O	X			UMMS-Baystate Staff	UMMS-Baystate Community Faculty; QHSUA
2.3.4	Palmer Town Hall Sharps Collection	C	P	X	X	X	CBAC	
2.3.5	Narcan Education and Distribution	C	P	X	X	X	CBAC	QHSUA
2.3.6	Project Redemption	C	P	X			CBAC	QHSUA
2.3.7	Drug Free Communities Project (includes distribution of PNAS)	C	P	X			CBAC	Town of Ware; QHSUA

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	•
• Annual check-in with SIP partners	•
• Annual SIP work plan updates posted on BH website	•
•	•

PRIORITY FOCUS AREA

3

BASIC NEEDS
Food, Transportation, Other Essentials

DESCRIPTION OF NEED
(2019 CHNA)

Please refer to pages 36-38 in the 2019 CHNA

PRIORITY POPULATIONS
(TO BE ADDRESSED BY STRATEGIES)

Children; older adults; low- and moderate-income (LMI) people earning below a living wage; people of color (focus on Latinos and Blacks); veterans; women

GOAL

For all priority populations to have stable access to basic needs and/or emergency assistance as needed.

OBJECTIVE
(SMART)

3.1

Increase coordination of, and access to, alternative transportation resources over three years after strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE
				2020 BASELINE	2022 TARGET	
<ul style="list-style-type: none"> Hiring of QVRT sub-committee coordinator 				Incomplete	Complete	QVRT
<ul style="list-style-type: none"> Number of evaluation QC surveys completed by riders and non-riders 				n/a		QV CDC
<ul style="list-style-type: none"> Number of rides provided by Quaboag Connector (QC) 				11,011		QV CDC

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 🕒 👤 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
3.1.1 Quaboag Connector	C	F / P	X			Community Benefits; CBAC	QV CDC	
3.1.2 Quaboag Valley Regional Transportation (QVRT) Committee	C	P	X	X	X	Leah Bradley – Baystate Wing Dr. Sarah Perez-McAdoo – UMMS-Baystate	Sheila Cuddy, Gail Farnsworth French – QV CDC; Gail Gramarossa – QHSUA	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
<ul style="list-style-type: none"> Quarterly review of strategy indicators by BMC CBAC 	<ul style="list-style-type: none">
<ul style="list-style-type: none"> Annual check-in with SIP partners 	<ul style="list-style-type: none">
<ul style="list-style-type: none"> Annual SIP work plan updates posted on BH website 	<ul style="list-style-type: none">
<ul style="list-style-type: none"> 	<ul style="list-style-type: none">

PRIORITY
FOCUS AREA

3

BASIC NEEDS
Food, Transportation, Other Essentials

OBJECTIVE
(SMART)

3.2

Increase the number of food secure individuals in the BHER service area over three years after strategy implementation.

OUTCOME/PROCESS INDICATORS	MEASURES OF SUCCESS		DATA SOURCE
	2020 BASELINE	2022 TARGET	
• Highest food insecurity rate in the BHER service area	15.1-20% (2018, Palmer)	Less than 5%	Town of Palmer
• Number of Brown Bags provided *not a count of unique seniors served	1620	1700	Ware Senior Center
• Number of participants who use Jubilee *contains duplicates	6,628		Trinity Episcopal Church
• Number of participants who use Mobile Food Pantry			Baystate
• Weight of food provided through Jubilee	77,725 lbs		Trinity Episcopal Church
• Weight of food provided through Mobile Food Pantry			Baystate

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
3.2.2 Belchertown Food Pantry	C	P	X	X	X	CBAC	Gail Gramarossa	
3.2.3 Brown Bags for Older Adults	C	P	X	X	X	CBAC	Ware Senior Center	
3.2.4 Hardwick Food Pantry	C	P	X	X	X	CBAC	Hardwick Food Pantry	
3.2.5 Jubilee Food Cupboard	C	P	X	X	X	CBAC	Trinity Episcopal Church	
3.2.6 Mobile Food Pantry	C	P	X	X	X	CBAC	Food Bank of Western MA	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	•
• Annual check-in with SIP partners	•
• Annual SIP work plan updates posted on BH website	•

PRIORITY
 FOCUS AREA

3

BASIC NEEDS
Food, Transportation, Other Essentials

OBJECTIVE
 (SMART)

3.3

Increase access to other basic needs and essentials for priority populations within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE
				2020 BASELINE	2022 TARGET	
• Creation of Quaboag Hills Community Coalition Emergency Fund				In Development	Complete	QHCC
• Number of children sponsored by holiday drive				135		Baystate
• Number of diapers administered by Jubilee Diaper Ministry				11,075		Trinity Episcopal Church
• Number of gifts collected through holiday drive				1,002		Baystate
• Number of items collected through Back to School				1,500		Baystate
• Number of pull ups administered by Jubilee Diaper Ministry				2,550		Trinity Episcopal Church

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
3.3.1 BHER Back to School Drive	C	O	X	X	X	Hospital Operations		
3.3.2 BHER Holiday Drive	C	O	X	X	X	Hospital Operations		
3.3.6 Common Goals – Seeds of Hope	C	P	X	X	X	CBAC	Multiple CBOs	
3.3.3 Jubilee Diaper Ministry Donation	C	P / F	X			Community Benefits Grant		
3.3.5 Maria Hasting’s Trust in Town of Ware: <i>specifically for seniors</i>	C	P	X	X	X	CBAC	Ware Senior Center	
3.3.7 Planned Approach to Community Health (PATCH) – <i>basic needs advocacy</i>	C	P	X	X	X	CBAC	PATCH	
3.3.4 Quaboag Hills Community Coalition Emergency Fund	D	P	-	-	-		QHCC	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	•
• Annual check-in with SIP partners	•
• Annual SIP work plan updates posted on BH website	•

PRIORITY
FOCUS AREA

4

DOMESTIC VIOLENCE

DESCRIPTION OF NEED
(2019 CHNA)

Please refer to pages 40-41 in the 2019 CHNA

PRIORITY POPULATIONS
(TO BE ADDRESSED BY STRATEGIES)

Female veterans; GLBQ+ and transgender, people of color; older Adults; low- and moderate-income (LMI) people earning below a living wage; people seeking medical attention; people within faith-based community; youth

GOAL

End domestic violence in the Baystate Health Eastern Region service area for all priority populations.

OBJECTIVE
(SMART)

4.1

Increase community capacity to acknowledge, advocate for and respond to domestic violence.

OUTCOME/PROCESS INDICATORS		MEASURES OF SUCCESS		DATA SOURCE
		2020 BASELINE	2022 TARGET	
• Number of members part of BHER Domestic Violence Task Force				Christine Polluck
• Number of members part of Palmer Domestic Violence Task Force				Palmer DVTF
• Number of members part of Ware River Valley Domestic Violence Task Force (DVTF)				Ware River Valley DVTF
• Number of members part of Youth led - Ware Students Domestic Violence Task Force				Ware River Valley DVTF

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 🕒 👤 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
4.1.1 Baystate Health Eastern Region Domestic Violence Task Force	C	C	X	X	X	CBAC, Staff		
4.1.2 Palmer Domestic Violence Task Force	C	P	X	X	X	CBAC		
4.1.3 Ware River Valley Domestic Violence Task Force	C	P	X	X	X	CBAC		
4.1.4 Youth led - Ware Students Domestic Violence Task Force	C	P	X	X	X	CBAC		

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	•
• Annual check-in with SIP partners	•
• Annual SIP work plan updates posted on BH website	•

PRIORITY
FOCUS AREA

4

DOMESTIC VIOLENCE

OBJECTIVE
(SMART)

4.2

Increase knowledge, skills, and attitudes around dating and domestic violence among youth in the Baystate Eastern region within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS				MEASURES OF SUCCESS		DATA SOURCE
				2020 BASELINE	2022 TARGET	
<ul style="list-style-type: none"> Indicator for school programs - TBD 				TBD	TBD	
<ul style="list-style-type: none"> Number of Prevention Needs Assessment Surveys completed 						QHSUA
<ul style="list-style-type: none"> Number of school education presentations by Ware River Valley Domestic Task Force 						Ware River Valley DVTF
<ul style="list-style-type: none"> Number of students who participate in Youth-led Ware High School Domestic Violence Task Force 						Monica Moran

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
4.2.1 Quabbin DV School Programs	C	P	X					
4.2.2 Quaboag DV School Programs	C	P	X					
4.2.3 Ware River Valley Domestic Task Force – School Education	C	P	X				Ware River Valley DVTF	
4.2.4 Youth-led Ware High School Domestic Violence Task Force	C	P	X				Ware High School DVTF	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
<ul style="list-style-type: none"> Quarterly review of strategy indicators by BMC CBAC 	<ul style="list-style-type: none">
<ul style="list-style-type: none"> Annual check-in with SIP partners 	<ul style="list-style-type: none">
<ul style="list-style-type: none"> Annual SIP work plan updates posted on BH website 	<ul style="list-style-type: none">

PRIORITY
FOCUS AREA

4

DOMESTIC VIOLENCE

OBJECTIVE
(SMART)

4.3

Increase knowledge, skills, and attitudes around domestic violence within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS		MEASURES OF SUCCESS		DATA SOURCE
		2020 BASELINE	2022 TARGET	
• Number of domestic violence community chat trainings held				JAC Patrissi
• Number of domestic violence task force education sessions provided				JAC Patrissi
• Number of first responders trained in domestic violence				JAC Patrissi
• Number of participants in the Annual Domestic Violence Awareness Walk				Ware River Valley Domestic Task Force
• Number of Quaboag Connections Spotlights on Domestic Violence (life to date)				JAC Patrissi

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
4.3.1 Annual Domestic Violence Awareness Walk	C	P	X	X	X	CBAC	Ware River Valley DVTF	
4.3.2 Domestic Violence Community Chats Training	C	P	X			CBAC	JAC Patrissi	
4.3.3 Domestic Violence Task Force Education (provided by Behavioral Health Network (BHN))	C	P	X			CBAC	MA DPH BHN	
4.3.4 Domestic Violence Training for First Responders	C	P	X			CBAC	JAC Patrissi	
4.3.5 Quaboag Connections TV Show Domestic Violence Spotlights	C	P	X			CBAC	JAC Patrissi	

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	•
• Annual check-in with SIP partners	•
• Annual SIP work plan updates posted on BH website	•

PRIORITY
FOCUS AREA

4

DOMESTIC VIOLENCE

OBJECTIVE
(SMART)

4.4

Increase the number of domestic violence advocates in the Baystate Eastern Region service area within three years of strategy implementation.

Increase the number of individuals served by domestic violence advocates in the Baystate Eastern Region service area within three years of strategy implementation.

OUTCOME/PROCESS INDICATORS	MEASURES OF SUCCESS		DATA SOURCE
	2020 BASELINE	2022 TARGET	
• Numbers of members at support groups	TBD	TBD	
• Numbers of persons served by advocacy services	TBD	TBD	
• Progress towards self-identified goals	TBD	TBD	

STRATEGIES	STATUS C = Current D = In Development F = Future	HOSPITAL ROLE O = Operational C = Convener P = Partner F = Funder I = Implement	TIMELINE			HOSPITAL RESOURCE INPUT(S) 👤 🕒 💰	OTHER SOURCES	PARTNERS
			Y1	Y2	Y3			
4.4.1 Hospital-based Domestic Violence (DV) Advocate	C	O	X	X	X	Hospital Operations		
4.4.2 Civilian Police Advocacy								
4.4.3 Palmer PATCH DV Advocate	C	P				CBAC	PATCH	
4.4.4 Quaboag Region PATCH DV Advocacy	C	P				CBAC	PATCH	
4.4.5 Valley Human Services Adult Education Center Support Group	C	P					BHN	
4.4.6 Hillside Highland Village Support Group	C	P						

MONITORING/EVALUATION APPROACHES	POTENTIAL PARTNERS
• Quarterly review of strategy indicators by BMC CBAC	•
• Annual check-in with SIP partners	•
• Annual SIP work plan updates posted on BH website	•